



Return Merchandise Authorization

RETURN FOR:

- Repair/Replacement
- Refund

Customer Information

Company Reference person

Address City ZIP code Country

Email Phone.....

Product	Serial N°	Description of issue	Purchase Reference date and document n°

Date

Customer Signature

Return Process:

1. Fill this form and send it to support@uptivo.fit.
2. Thinkerly will process this form and provide authorization as well as an RMA number.
3. Attach the validated form on the external side of the shipping package.
4. Ship to Thinkerly S.r.l. – Via della Valle, 46/B – Carate Brianza (MB) 20841 – Italy.

Note

- Packages without this form attached will not be accepted.
- Shipping fees will be borne by the buyer.
- Warranty is not valid for products showing issues due to incorrect use. In this case, the repair/replacement fees will be charged to the customer after acceptance. If the customer decides not to proceed with repair/replacement, a cost of 50 Euros will be charged.

WARNING: products shipped without following this process will be declined.

Reserved to Thinkerly S.r.l.

We authorize the return of your products for assistance.

RMA N°

Date

- COVERED BY WARRANTY – The repair/replacement is free of charge.
- NOT COVERED BY WARRANTY – The repair/replacement fee due by the customer amounts to: Euros (shipping costs included). We will proceed with repair/replacement upon your acceptance.

Thinkerly S.r.l.

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